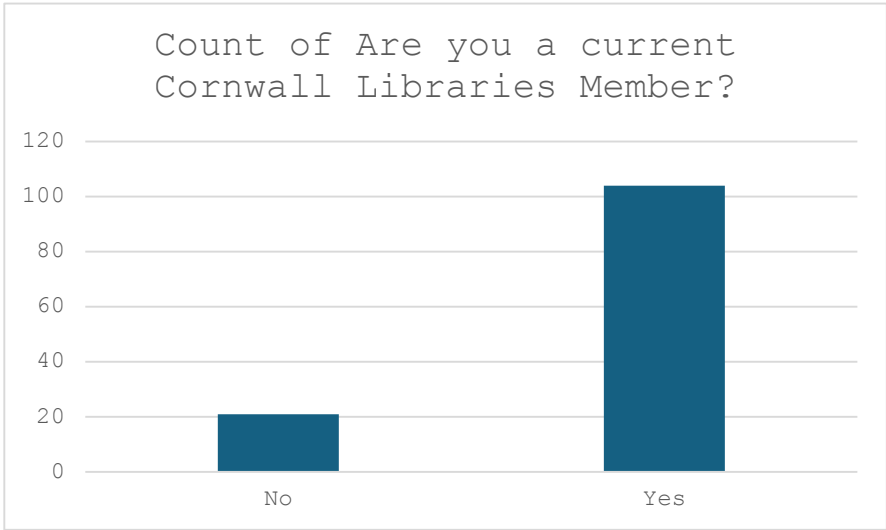


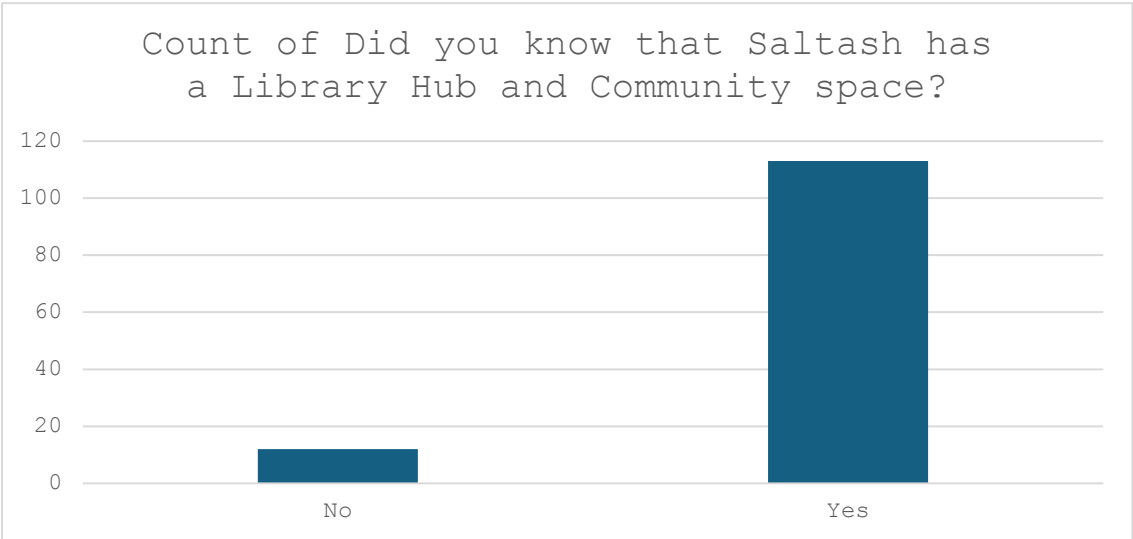
Appendix A.

Visual representations of data collected from the Library Hub survey 2026

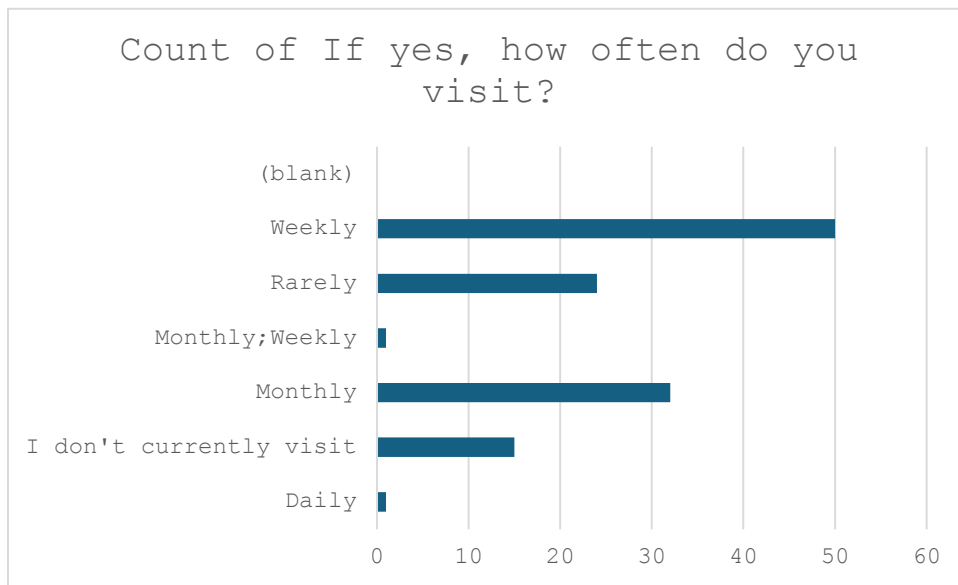
Are you a current Cornwall Libraries Member?	Count of Are you a current Cornwall Libraries Member?
No	21
Yes	104



Did you know that Saltash has a Library Hub and Community space?	Count of Did you know that Saltash has a Library Hub and Community space?
No	12
Yes	113

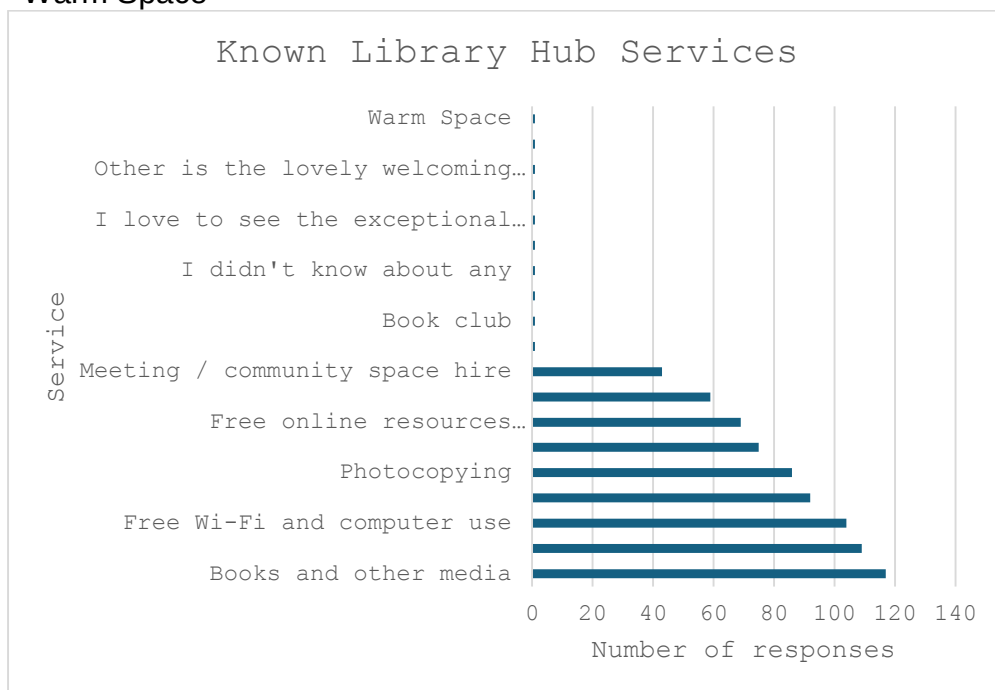


If yes, how often do you visit?	Count of If yes, how often do you visit?
Daily	1
I don't currently visit	15
Monthly	32
Monthly;Weekly	1
Rarely	24
Weekly	50



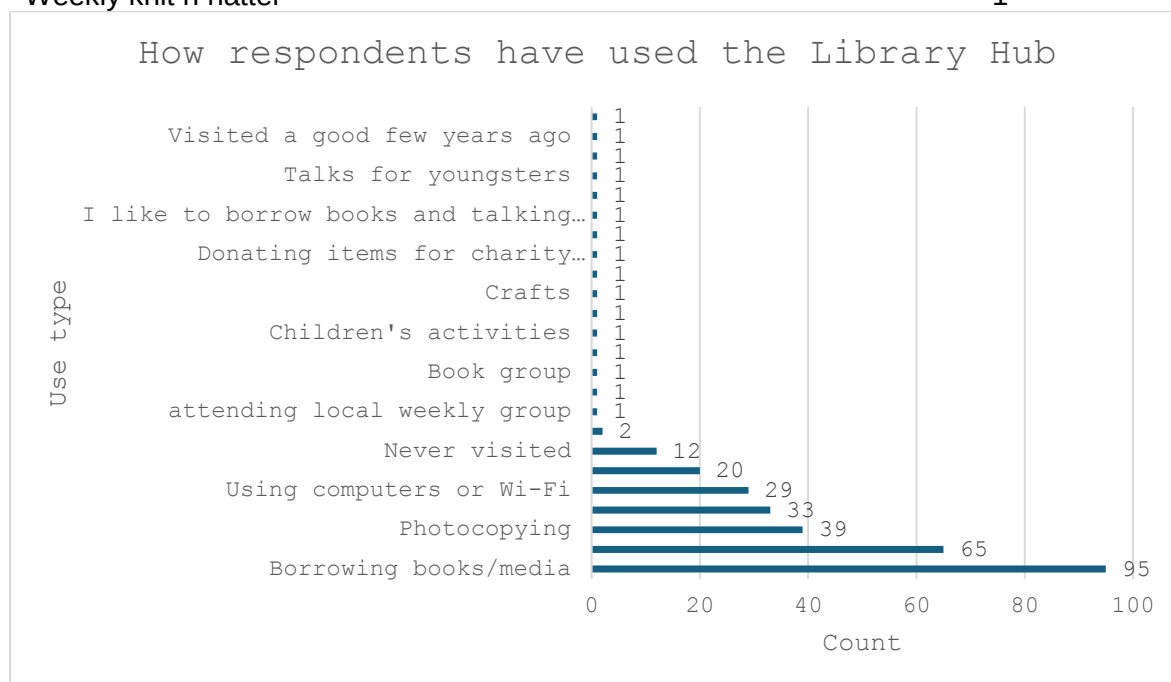
Which services did respondents know the Library Hub offers?

Service known	Count
Books and other media	117
Children's activities and Storytime	109
Free Wi-Fi and computer use	104
Events, talks, and workshops	92
Photocopying	86
Study and quiet spaces	75
Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	69
Cornwall Council signposting services	59
Meeting / community space hire	43
Blood pressure monitors	1
Book club	1
Book club borrowing	1
I didn't know about any	1
I don't visit	1
I love to see the exceptional women to say hello, as well as getting my books	1
Knit and natter and adult colouring	1
Other is the lovely welcoming smiles you get when you go xx	1
Talks	1
Warm Space	1



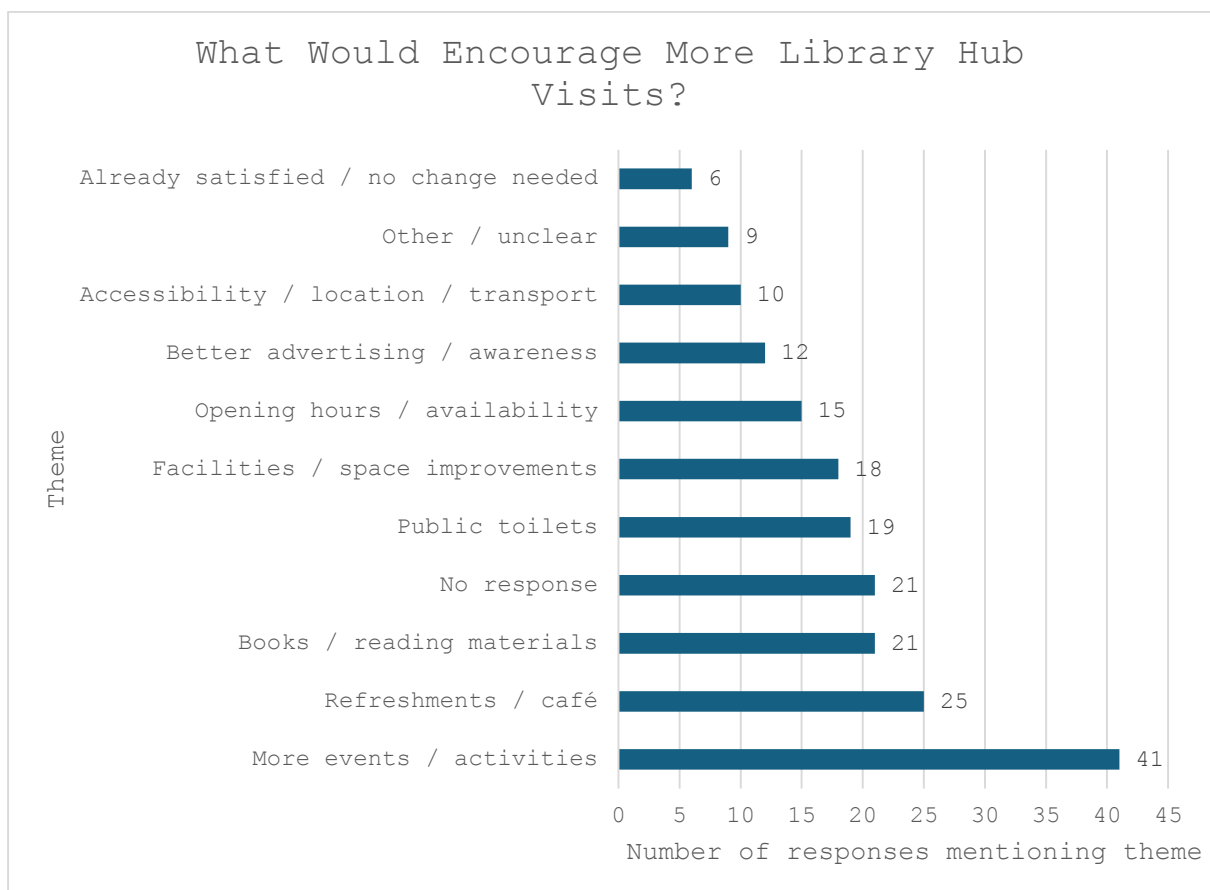
How have you personally used the Library Hub? (Tick all that apply)

Use type	Count
Borrowing books/media	95
Attending events	65
Photocopying	39
Relaxing/social use	33
Using computers or Wi-Fi	29
Studying or working	20
Never visited	12
Music Man	2
attending local weekly group	1
Book club meetings monthly	1
Book group	1
Borrow Box	1
Children's activities	1
Community information and advice (register/listing of local plumber, tradesmen etc.)	1
Crafts	1
Creative writing group monthly since 2023	1
Donating items for charity collections	1
For printing and advice on IT	1
I like to borrow books and talking books. I have attended events and talks and enjoyed them and displays. I have used the Transparent Languages course.	1
Knit and natter	1
Talks for youngsters	1
The girls are so good at helping solve ones problems	1
Visited a good few years ago	1
Weekly knit n natter	1



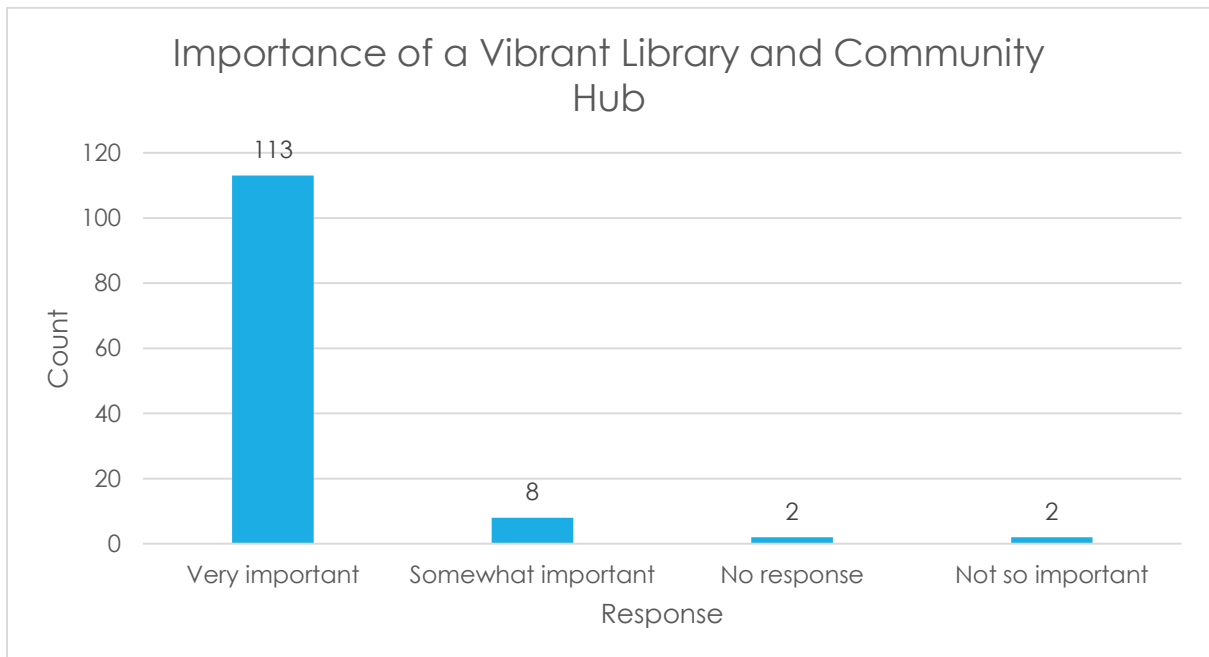
Themes from: What would make you more likely to visit or use the Library Hub?

Theme	Count
More events / activities	41
Refreshments / café	25
Books / reading materials	21
No response	21
Public toilets	19
Facilities / space improvements	18
Opening hours / availability	15
Better advertising / awareness	12
Accessibility / location / transport	10
Other / unclear	9
Already satisfied / no change needed	6



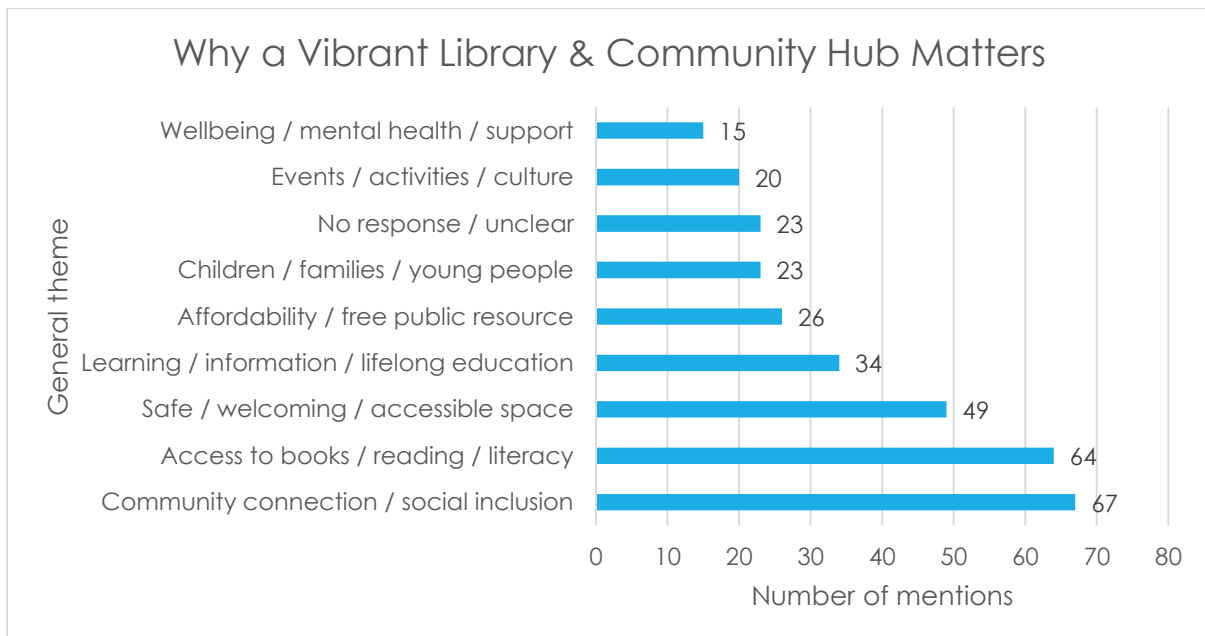
Responses from: How important is it to have a vibrant Library and Community Hub in Saltash?

Response	Count
Very important	113
Somewhat important	8
No response	2
Not so important	2



Themes from: And the reasons why:

Theme	Count
Community connection / social inclusion	67
Access to books / reading / literacy	64
Safe / welcoming / accessible space	49
Learning / information / lifelong education	34
Affordability / free public resource	26
Children / families / young people	23
No response / unclear	23
Events / activities / culture	20
Wellbeing / mental health / support	15



Themes from: What new services, events, or facilities would you like to see?

Theme	Count
No response	37
Public toilets / facilities	23
Refreshments / café	22
Other / unclear	17
Community / social groups	14
Talks / authors / lectures	14
Workshops / classes / skills	12
Children / family activities	11
Films / arts / exhibitions	9
Already satisfied / no new suggestion	8
More books / reading resources	8
Opening hours / evening availability	6
Health / wellbeing services	4
Quiet study / work spaces	3



Themes from: And the reasons why

Theme	Count
No response / N/A	53
Books / library resources	28
Events / activities / awareness	19
Children / families / reading development	18
Other / unclear	18
Community / social connection	17
Facilities / toilets / accessibility	13
Quiet study / work spaces	9
Revenue / funding / sustainability	5
Refreshments / café / longer visits	3

